

AuthorMax Renewal Offer

Attention: All VA AuthorMax/ToolBook License Holders

Renew your AuthorMax/ToolBook **Support and Maintenance** agreement today for **\$1485.00** and continue receiving:

- ❖ Technical Support
- ❖ Courseware Source Code
- ❖ Approved 508 Course Templates
- ❖ Product Updates
- ❖ ToolBook Upgrades

Renew today @ \$1485.00 --- Offer good through July 15, 2011

- **By Phone:** 888.752.6299
- **Via Email:** Holly.McRae@PerforMax3.com
- **On the Internet:** <http://store.performax3.com>
- **Fax:** 727.723.3747

AuthorMax Renewal - **\$1485.00**

Your Name: _____

Your Email Address: _____

Your ToolBook Activation Key: _____

Need help? -- Call 888.752.6299

PerforMax3 GSA Contract Number: **GS-35F-0077R**

What is AuthorMax? [Click here to obtain a copy of the AuthorMax Orientation](#)

AuthorMax Support and Maintenance Renewal Information

AuthorMax is the authoring tool, acquired by the VHA As part of JIF Task Order **W81XWH-09-F-0220** ([DOD/VA STANDARDIZATION OF JOINT COMMISSION AND OSHA ANNUAL REGULATORY TRAINING COURSEWARE AND AUTHORING TOOL](#))

The Support and Maintenance agreement for the 106 AuthorMax licenses and the associated e-learning producers within the VA expired this week, on June 1, 2011. The VA decided not to renew Support and Maintenance for the lot of 106 licenses for the enterprise. Medical centers, VISN's and other organizations using AuthorMax may renew on an individual basis.

Approximately 50 content authors have been trained to use the authoring tool through an intensive 24 hour curriculum. These individuals are using or plan to use AuthorMax to create and repurpose training content for deployment at their medical centers or VISNs under the LMS/TMS Phase II implementation or to customize courseware made available through the JIF Task Order.

PerforMax3 is offering special pricing to VA AuthorMax license holders through an agreement with SumTotal Systems (ToolBook). This offer is available through July 15, 2011. Click the link to view: (AuthorMax_Renewal_Offer_20110601.pdf)

Through the original 24 month Support and Maintenance agreement the VA received:

- Toolbook installation support and troubleshooting
- ToolBook version upgrade from version 9.5 to 10.0
- ToolBook version update from 10.0 to 10.5 (containing 508 enhancements)
- Template and courseware source code updates

Renewal of Support and Maintenance will ensure that license holders continue to receive:

- Unlimited technical support from the PerforMax3 help desk
- Updates and enhancements to the 508 courseware templates
- Access to courseware source-code library
- Updates and service packs for ToolBook 10.5
- Free upgrades to future ToolBook versions

PerforMax3 is a full service provider of training development, deployment and tracking for healthcare providers. Serving the Department of Veterans Affairs since 1997, our web-based training courseware, content development and hosting services are helping large and small organizations in the private and public sector maintain regulatory compliance and satisfy emergent training needs with high quality training content.

AuthorMax Renewal FAQ's

Q: Why should I purchase Support and Maintenance?

A: To ensure you receive future updated and upgrades to ToolBook and you can obtain technical assistance from PerforMax3 for your authoring questions.

Q: Where do I go to get help with AuthorMax?

A: The PerforMax3 help desk 888-752-6299 or support@performax3.com is available to assist you with your questions.

Q: Who is eligible for AuthorMax support?

A: Each registered user with a current Support and Maintenance agreement is entitled support from PerforMax3.

Q: How can I get an update or upgrade to my ToolBook 10.5 application?

A: With a current Support and Maintenance agreement, updates and upgrades to ToolBook are provided at no cost and are available from SumTotal Systems, through PerforMax3.

Q: How much assistance is provided to support each content author?

A: Unlimited phone and email support is provided for each registered user.

Q: How do I renew my AuthorMax support agreement?

A: Purchase AuthorMax Support and Maintenance from PerforMax3 by following the instruction on the renewal offer (AuthorMax_Renewal_Offer_20110601.pdf)

Q: Can I continue to use AuthorMax after my Support and Maintenance agreement expires?

A: Yes but you will no longer be eligible for technical support or for updates and upgrades.

Q: I've never activated my ToolBook license. Can I still renew Support and Maintenance?

A: Yes, we just need your activation key ID and contact information to renew your agreement.

Q: Will I be able to renew Support and Maintenance at a later date?

A: If you wait until after July 15, 2011, you will not be able to renew at this current rate. Once SumTotal releases a new ToolBook version (Version 11) you will not be able to renew Support and Maintenance without purchasing a license upgrade.